

# INTRODUCING SUPPORT SYSTEMS FOR SAAB ELECTRONIC WARFARE

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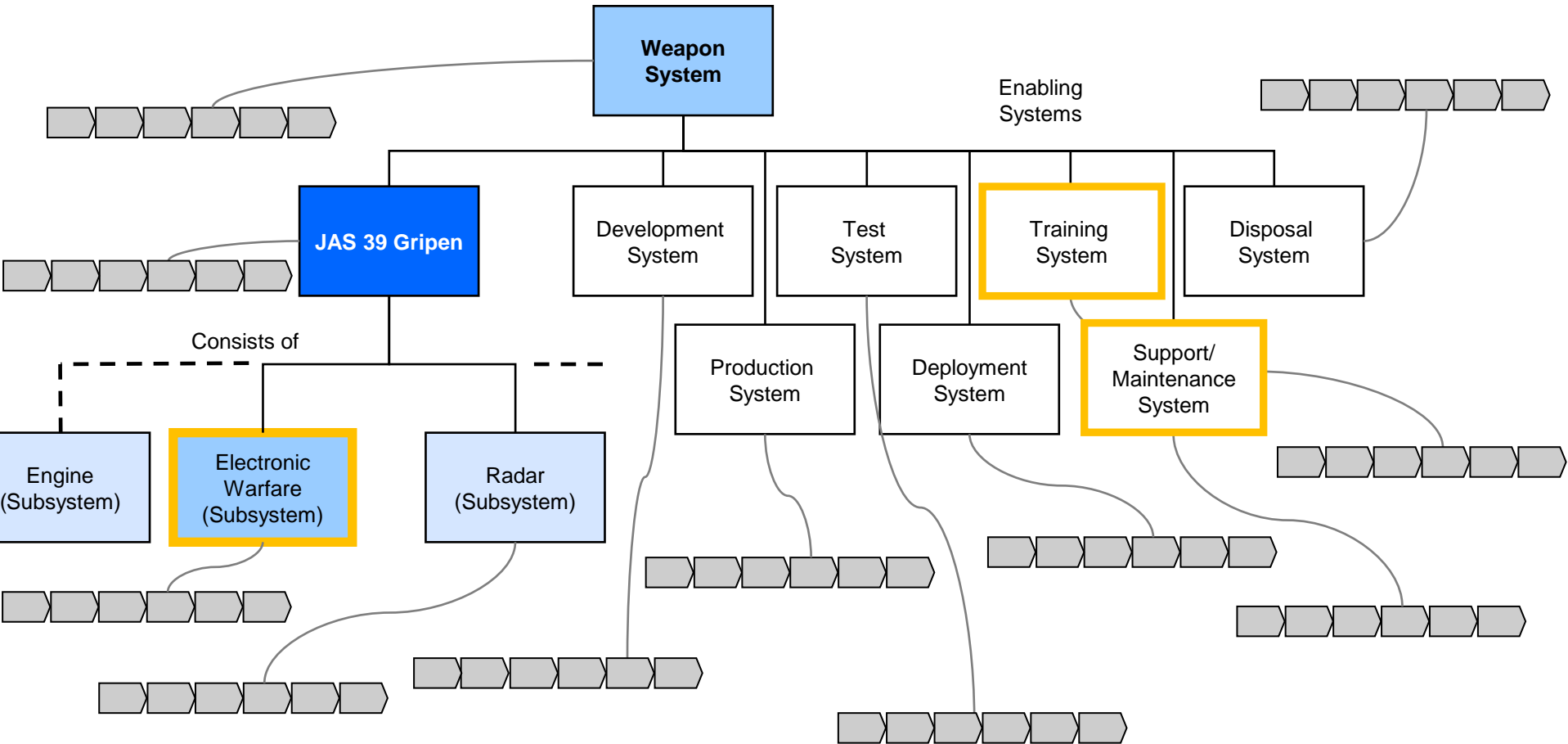
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# WE SELL SYSTEMS TO OUR CUSTOMERS

Life cycle steps 



# SYSTEMS ENGINEERING IS ESSENTIAL

- ▶ SAAB as a supplier today has to think in *systems* and *life cycles* much more than previously when FMV did it for us (Compare with Ericsson & Televerket)
- ▶ ISO/IEC 15288 is a foundation for this
- ▶ *CM plays an important role in ISO/IEC 15288 and is absolutely crucial for success in managing the entire life cycle*



# WHAT'S IN IMPROVEMENT OF THE SUPPORT CAPABILITY?

- Start to treat Maintenance & Support as a system on its own
- Improve our capacity to integrate products with their support and maintenance systems
- Improve the capability to do *Logistics Support Analysis, LSA* (*In short: What maintenance tasks to do and how to do it*)
- Improve feedback from the fleet of products in utilization (*Failure Reporting, Analysis and Corrective Action System, FRACAS*)
- Improve on Configuration and Change Management of manufactured products till they are scrapped
- Improve on how to create, package and supply services (e.g. on site support, training, etc)

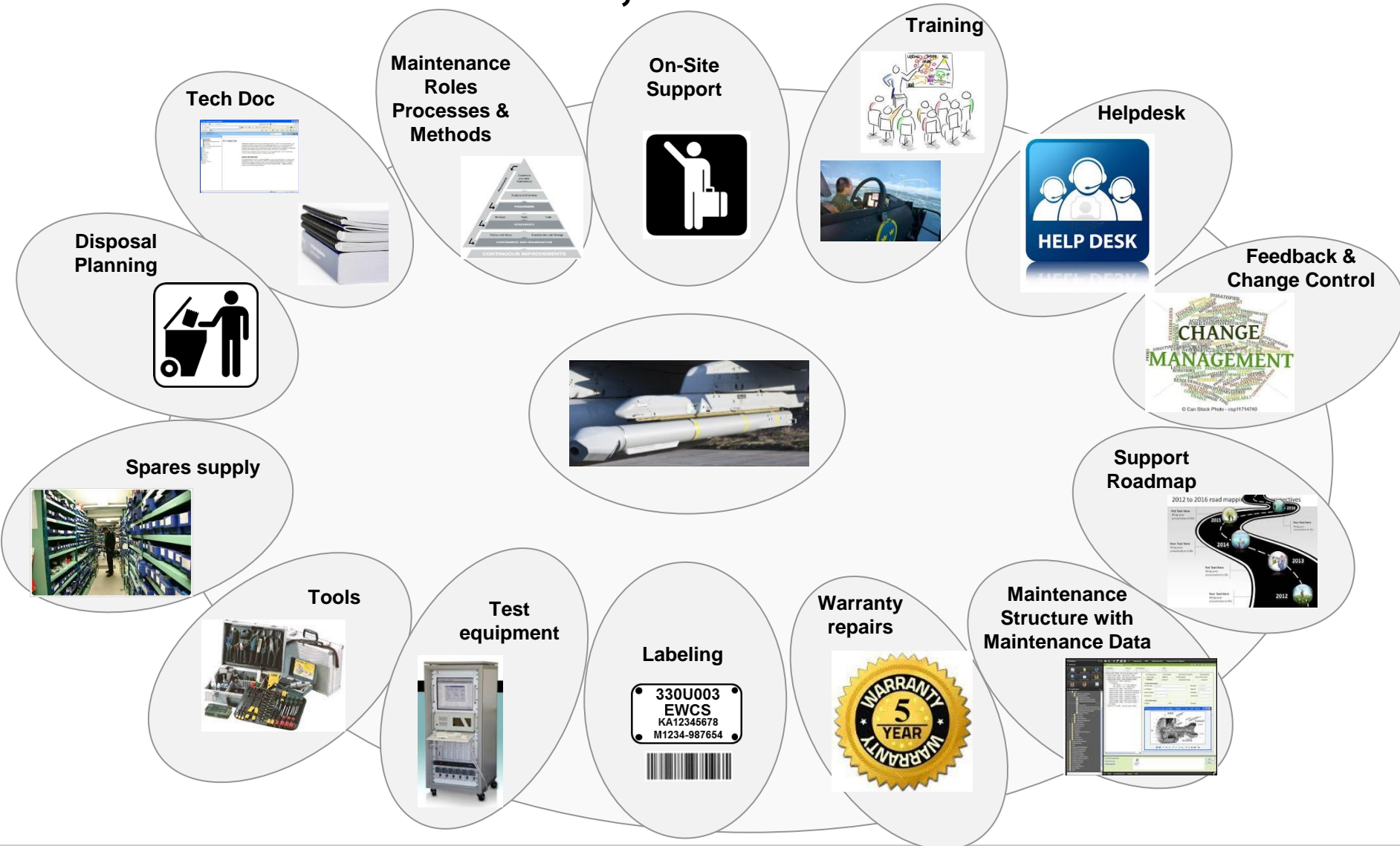
# HOW TO DO IT?

- Implement *Configuration Controlled Maintenance Structures* that relates the design of a product to its Maintenance System
  - Make sure we are using a modern standard for Logistics Support Analysis (*AeroSpace and Defence Industries Association of Europe, ASD*)
- Identify *stakeholders* for all our products and their *stakeholders needs* for start defining and developing *Maintenance Systems* (Still with focus on manufactured Hardware and Software)
- Extend Maintenance Systems to include more advanced, self-standing services (Support Systems)

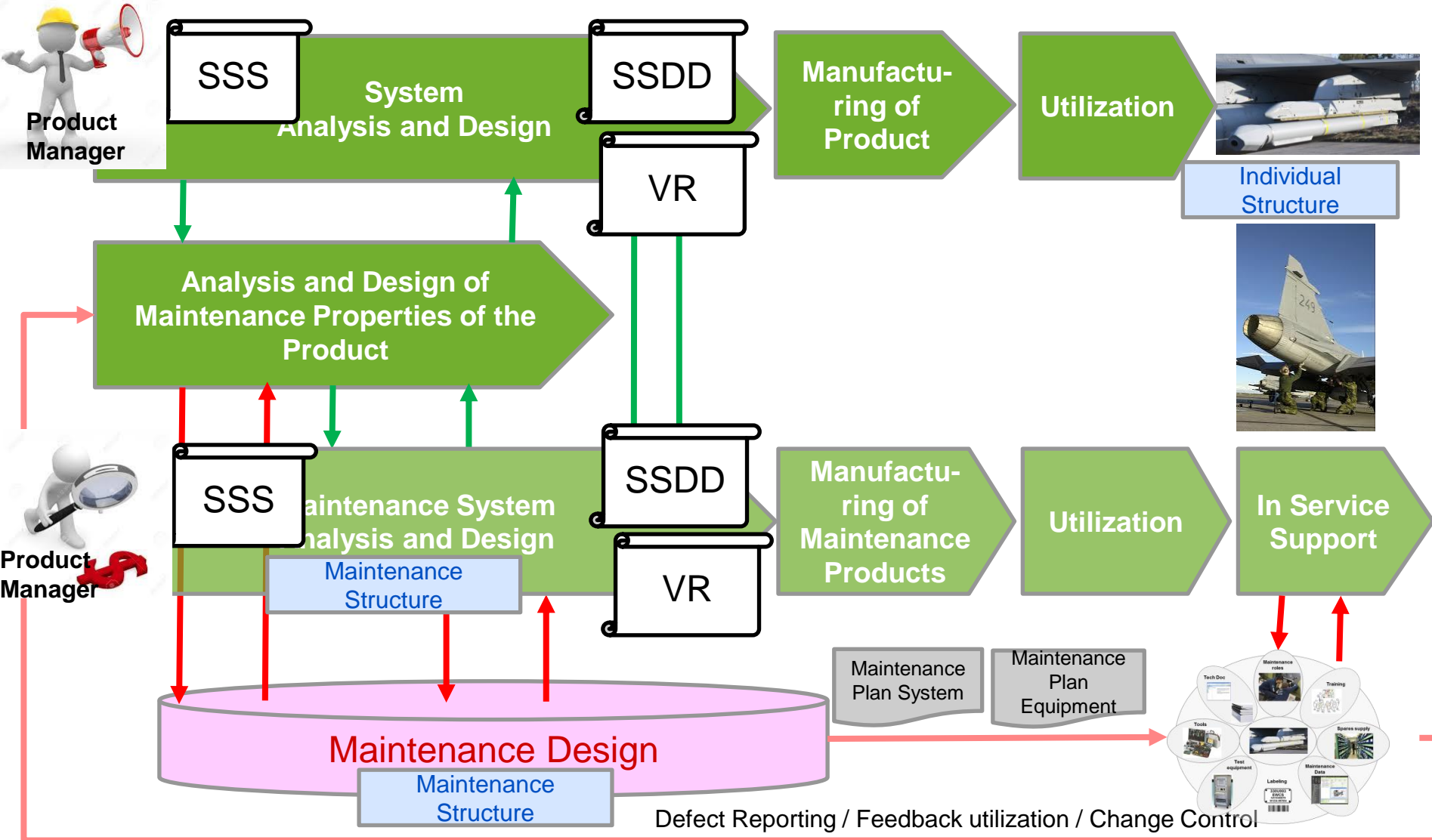
# BENEFITS

- More predictable Supply Chain (e.g. spare parts)
- Better Root Cause Analysis
- More efficient work in smaller teams
- Easier planning and better predictions in economic estimates
- Support solutions packaged already in the design stage
- Clearer Maintenance levels towards customers
- Base Support Solutions easier to adapt to specific customer needs

# SUPPORT SYSTEM, EXAMPLE

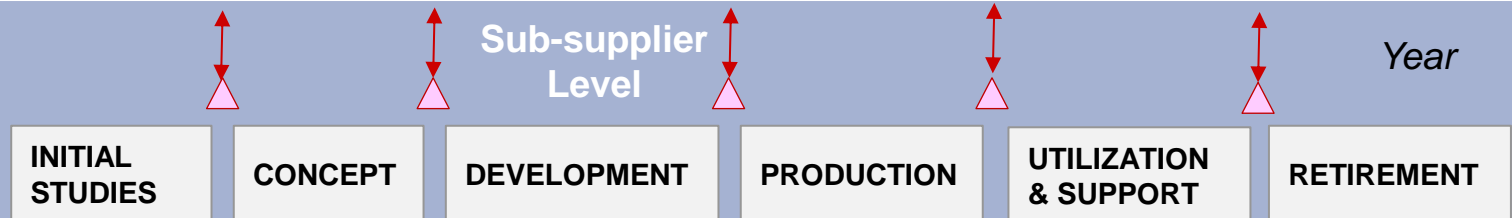
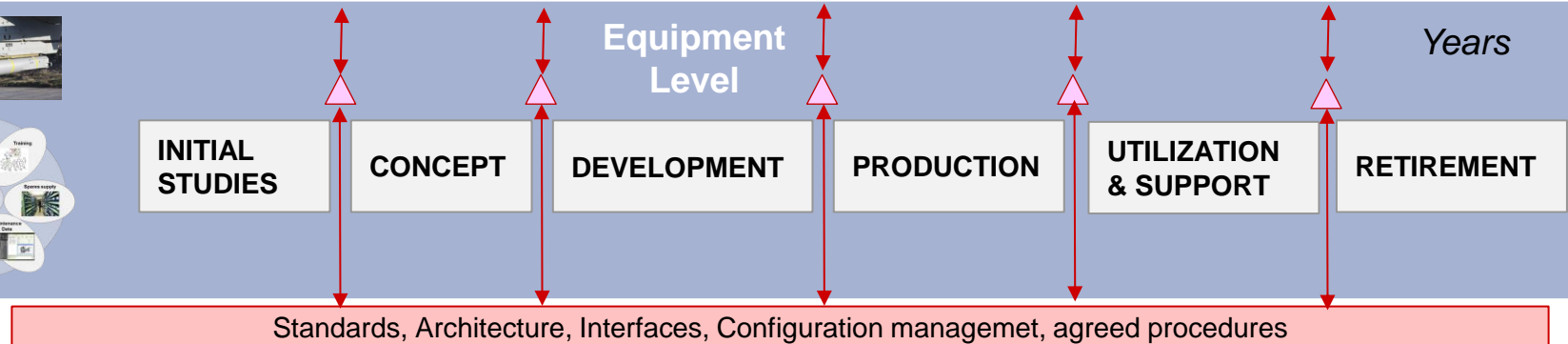
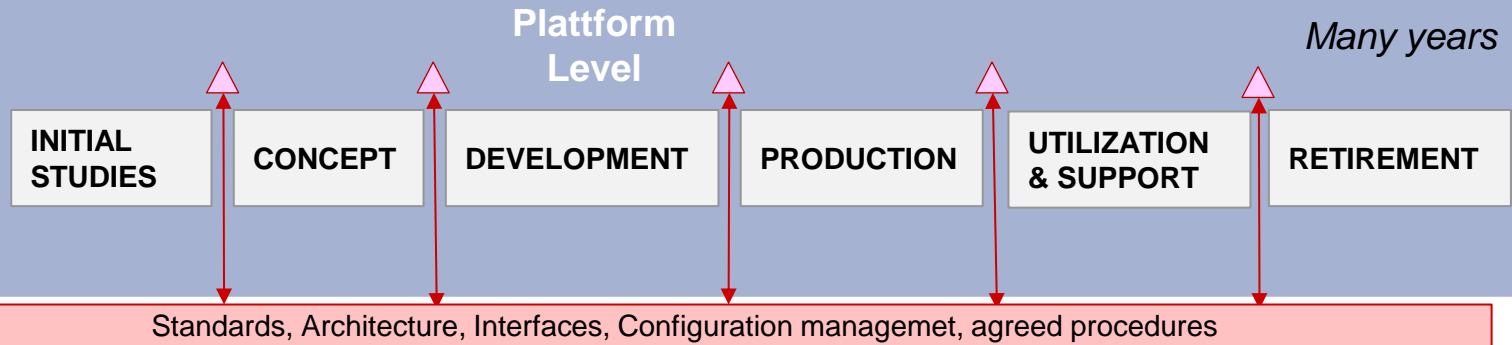


# MAINTENANCE AS AN OWN SYSTEM





# MULTIPLE ORGANIZATION COLLABORATION



# PRODUCT AND SUPPORT SYSTEM DEVELOPMENT

